

CHRISTY ARNOTT

Social researcher

VALUES

Innovation
Accountability
Respect
Best practice
Creativity
Equity
Efficiency
Knowledge-sharing
Sustainability

DETAILS

[linkedin.com/in/
christyarnott/](https://www.linkedin.com/in/christyarnott/)

ACHEIVEMENTS



Wildlife Victoria
rescue and
transport volunteer
(2016-present)

Volunteering at
ENP dog rescue,
Thailand (2016)

Annapurna
basecamp trek,
Nepal (2012)

Artist (sculpture,
painting, DJ,
photography)

KEY SKILLS



Social research
methods



Analysing and
presenting data



Online survey
programming



Research skills
training



Developing data
management systems



Survey
design



Project
management



Strategic insights
and planning



Staff & contractor
management

CAREER SUMMARY

2014-present	Director <i>Business owner and research specialist</i>	
2018-present	Community Planner <i>Monitoring and evaluation frameworks, data snapshots and systems improvement</i>	
2013-2016	Social Research Officer <i>Systems improvement, staff training in research skills, service planning</i>	
2009-2012	Research Director <i>Best practice research methodology and sustainability behaviour change</i>	
2009	Education: Sustainability in Business and Government: An introduction to Energy, Water and Waste Management	
2007-2009	Account Manager <i>Sustainable Communities and Environment Unit</i>	
2007	Education: Environment and Sustainability. Final paper presented at Enviro08 conference	
2004-2007	Research Manager <i>Online research division and customer experience monitoring</i>	
2002-2004	Research Executive <i>Qualitative and quantitative research project management</i>	
1997-2002	Omnibus and Project Manager <i>Research project management and client liaison</i>	
1995-1999	Education: Bachelor of Arts majoring in Sociology	

CURRENT EXPERIENCE

Director

ASDF Research

2014 – present

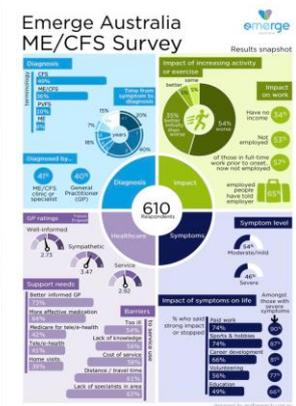
Business owner, providing not-for-profit organisations and local government with top quality social research services.

- ➔ Team management and training
- ➔ Development of and adherence to project management systems
- ➔ Development of business policies
- ➔ Proposal writing
- ➔ Contractor procurement and management
- ➔ Management of budgets
- ➔ Writing local government policies
- ➔ Using data to inform planning
- ➔ Building rapport with staff at all levels of government and in private organisations
- ➔ Environmental Management System development
- ➔ Sustainability Policy development
- ➔ Presenting to executive teams and Council
- ➔ Designing and undertaking quantitative and qualitative social research
- ➔ Sourcing publicly available data to inform planning (<https://are.host/ASDFkb>)
- ➔ Implementing online surveys
- ➔ Infographics and data dashboards (<https://are.host/dashboards>)
- ➔ Community engagement
- ➔ Consultant specialist in sustainability
- ➔ Specialist in survey design, identification of appropriate methodologies and representative sampling
- ➔ Development of databases to track research across an organisation
- ➔ Graphic design of paper self-completion forms, 3D models and reports to meet client style guides
- ➔ Development of research and evaluation frameworks
- ➔ Design and management of over 30 projects (<https://are.host/ASDFexp>)

I also provide small business mentoring to others who are setting up their business, and advice on website and project management systems set-up.

ASDF RESEARCH REPORTS

Click on image to view report



ASDF RESEARCH CLIENTS



Social Planner

Cardinia Shire Council

January 2018 – present

The activities in this role were:

- Developed an indicator measurement and reporting system to track progress of Council's Health and Wellbeing Plan (Liveability Plan).
- Sourcing and summarising a range of publicly available data to develop subject matter snapshots and fact sheets to support planning and policy development.
- Summarising complex precinct plans into succinct outlines for use in funding applications.
- Developed documents to educate staff on best practice procedures for research design.
- Developed a form on the internal network to track research conducted by Council.
- Developed an understanding of the varying challenges and nuances of local government service provision and community expectations between urban and rural environments.

Social Research Officer

Moonee Valley City Council

January 2013 – August 2016

In this role I was provided with the opportunity to transform the way Council coordinated and presented social research internally and to the community. This included the development of a database and processes to help keep track of research across Council, as well as templates and guidelines to ensure consistency of approach. I played a specialist internal consultant role to assist all areas of the organisation with the design, distribution and analysis of research projects in line with industry best practice, including developing a clear methodology for undertaking mail-out surveys through proportional sampling of the rates database by SA1.

My other primary achievement in this role was to disseminate data from the annual Council community survey to the different departments within council through tailored strategic reports.

Research Director

The Social Research Centre

September 2009 – June 2012

Specialising in environment and sustainability social research design and working with clients to integrate research findings into strategies. Designed, managed and reported quantitative and qualitative research projects. Through this work I developed a detailed understanding of the infrastructure and community behaviour challenges relating to waterways and climate change adaptation.

Primary achievements:

1. Using sound community research (both qualitative and quantitative) to help a local council better understand the social impacts of problem gambling. This included the facilitation of a collaborative working group of specialists to develop a social marketing plan to assist in reducing these social impacts.
2. Developing and managing a five stage research project to explore community perceptions of waterways, and then using these results to run a series of tailored workshops to assist different areas of the clients' organisation to integrate findings into their everyday work.
3. Developing an Environmental Management System for the organisation.

Key activities:

- Building rapport and close working relationship with government and private organisations in the sustainability sector (Melbourne Water, Sustainability Victoria etc.).
- Management of staff.
- Management of budgets.
- Project design and implementation.
- Report writing.
- Presenting research findings.

Clients:

